

## Job & Family Services Office of Unemployment Compensation

### ODJFS Claims Processing and Call Center Locations and Contact Information

Below is a listing of ODJFS Claims Processing Center (PC) and Call Center (CC) locations and contact information. It is important to note that "regular" Ohio claims are assigned to the Centers based on the last 4-digits of the claimant's Social Security Number. Other "special" claim types, as listed at the bottom of the chart, are assigned to the Special Claims Unit. You can also [download a PDF version of this location list](#).

Social Security # Range (based on last 4 digits)	Location	Phone Number
0000-0679	Cleveland PC	1-866-576-0006
0680-1585	Akron PC	1-866-768-0022
1586-1812	Akron CC	1-866-768-0022
1813-2265	Lorain PC	1-866-849-0029
2266-2567	Lorain CC	1-866-849-0029
2568-3397	Toledo PC	1-800-589-2799
3398-4039	Toledo CC	1-800-589-2799
4040-4718	Franklin PC	1-866-217-0008
4719-4944	Columbus CC	1-866-217-0008
4945-5736	Chillicothe	1-866-244-0399
5737-6906	Reno	1-866-867-0044
6907-7925	Youngstown	1-866-221-0558
7926-8416	Dayton PC	1-866-541-0187
8417-8793	Dayton CC	1-866-541-0187
8794-9999	Lima PC	1-866-272-0118
Combined Wage Claims, Disaster Unemployment Assistance Claims, Ex-Military Claims, and Federal Civilian Employee Claims	Special Claims	1-866-458-0007

You can also contact the Centers by mail at P.O. Box 182212, Columbus, OH 43218-2212 or by FAX at 1-614-466-7449.

**On any mailed and/or faxed correspondence, please include: claimant's FULL name, claimant ID and/or the last 4 digits of the SSN.**